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TERMS AND CONDITIONS

- All invoices are inclusive of VAT. No customer is to ask for an invoice to exclude VAT.
- The Customer hereby consents that any items left with GRAB IT will be sold after one month to defray costs.
- In the event of the Customer being in arrears with any payment or in breach of any term of this agreement, GRAB IT is entitled to cancel all contracts with immediate effect.
- The Customer hereby gives his/her consent for a credit check.
- The Customer also consents that GRAB IT may use a national credit bureau database for tracing, should the Customer abscond.
- All discounts shall be forfeited if payment in full is not made on the due date.
- Delivery and performance times quoted are estimates and are not binding on GRAB IT.
- GRAB IT does not offer payment terms and/or accounts for any of our clients.
- Our terms are strictly COD for labour-only related invoices and payment is to be received by no later than 24 hours upon receipt of invoice.
- Your proof of payment is to be emailed/faxed to our office as soon as payment is done, to show that payment has been made within 24 hours.
- Our terms for any hardware/software invoices are CBD (Cash before delivery) and no hardware will be handed over to any client until payment has been received in full and all funds have cleared in the account.
- Therefore, please note that EFT - takes up to 3-4 days to clear and a cheque deposit - 10 working days to clear. Should you wish for a special clearance on your cheque, a nominal fee of R150.00 shall be charged.
- GRAB IT shall not collect payment from clients and therefore all clients need to either make EFTs into our account or do a direct deposit.
- GRAB IT does not offer settlement discount.

GRAB I.T - VAT No: 4800236178
Members: David Louw, Laura-May Louw
Technical Staff: Peter Reid

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- Risk of loss/damage passes to the customer upon delivery.
- GRAB IT shall not be liable for any damages, loss or theft of any customer's equipment that is not due to the gross negligence of GRAB IT or its employees, whilst such equipment is in the possession of GRAB IT.
- Neither GRAB IT nor any of its employees shall be liable for any software, program material, data or other information loss during a repair or backing up process.
- Ownership of goods purchased from GRAB IT, shall remain the property of GRAB IT until they are fully paid for.
- No return of products will be accepted after three (3) days.
- Quotes are valid for five (5) days only and are subject to availability of stock and the Rand/Dollar exchange rate.
- The number of hours labour charged for, may differ to that of the quote to accommodate for unexpected/additional hours worked.
- Any unexpected/additional equipment supplied (which may not have been included in your quote) which may be necessary for the vital functioning of your computer system/s, shall be charged for.
- With regards to all hardware items under warrantee. The warrantee will cover the hardware only and not the call out fee for GRAB IT to collect and deliver any hardware which may need to be swapped out.
- All GRAB IT Rates/Quotes/Fees are subject to change without notice.
- E. & O.E

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